



**ASEAN
University
Network**



THE 115th AUN-QA PROGRAM ASSESSMENT

**INTERNATIONAL BUSINESS PROGRAM
INFORMATION TECHNOLOGY PROGRAM**

CAN THO UNIVERSITY, 22-24/5/2018



ASSESSMENT GUIDEBOOK

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Can Tho University Key Facts



Consensus – Devotion – Quality – Innovation



Type	public
Established	1966
Academic staff	1,161
Admin staff	817
Students	58,135

(as of June 2017)

Located in the heart of the Mekong River Delta in Viet Nam, Can Tho University was established on March 31, 1966 and at that time named as Higher Education Institution of Can Tho (*Vien Dai hoc Can Tho* in Vietnamese). In its early years, Can Tho University offered education and training in sciences, law, social sciences, literature, teacher education, and agriculture. After 1975, it was renamed as Can Tho University (*Dai hoc Can Tho* in Vietnamese) and provided education and training mainly on teacher education and agriculture sectors such as crops production and animal husbandry, and mechanical engineering.

Can Tho University has now become a multi-disciplinary university and a key university in Vietnam, offering 97 university programs, 43 master programs, and 16 doctoral programs (as of June 2017).

Welcome to Can Tho University

Dear AUN Delegates,

It is our great honor to welcome you in Can Tho University for the 115th assessment at program level to accredit the quality of the undergraduate study programs, namely *Information Technology* and *International Business*.

In this brochure, you will find almost all information about the site-visit and your time in Can Tho City – the heart of the Mekong River Delta in South Vietnam.

Should you have any questions, please do not hesitate to contact the organizers or the hotel staff.

In case of emergency, you can contact Mr. Dao Phong Lam, CTU contact staff through his local mobile phone number (+84) 939 000 163.

Sincerely Yours,



Airport Pick-up

20/5/2018

Flight	AUN	CTU
Singapore – Ho Chi Minh City SQ 178 9:45am – 10:55am	Mr. Johnson Ong Chee Bin	Đào Phong Lâm (CTU-QMC) CTU car

21/5/2018

Flight	AUN	CTU
Bangkok – Ho Chi Minh City TG 550 7:35am – 9:05am	Asst. Prof. Ornlatcha Sivarak	Mr. Trần Công Ân (CoICT) Ms. Nguyễn Thị Lan Anh (CoE) CTU car
Bangkok – Ho Chi Minh City TG 550 7:35am – 9:05am	Ms. Banjong Ujjin	
Bangkok – Ho Chi Minh City FD 650 7:30am – 9:15am	Assoc. Prof. Dr. Anan Mungwattana	
Singapore – Ho Chi Minh City SQ 178 9:45am – 10:55am	Assoc. Prof. Dr. Tan Kay Chuan	Mr. Phạm Thế Phi (CoICT) CTU car

Notes: - See pp 12 – 18 for information of CTU pick-up staff

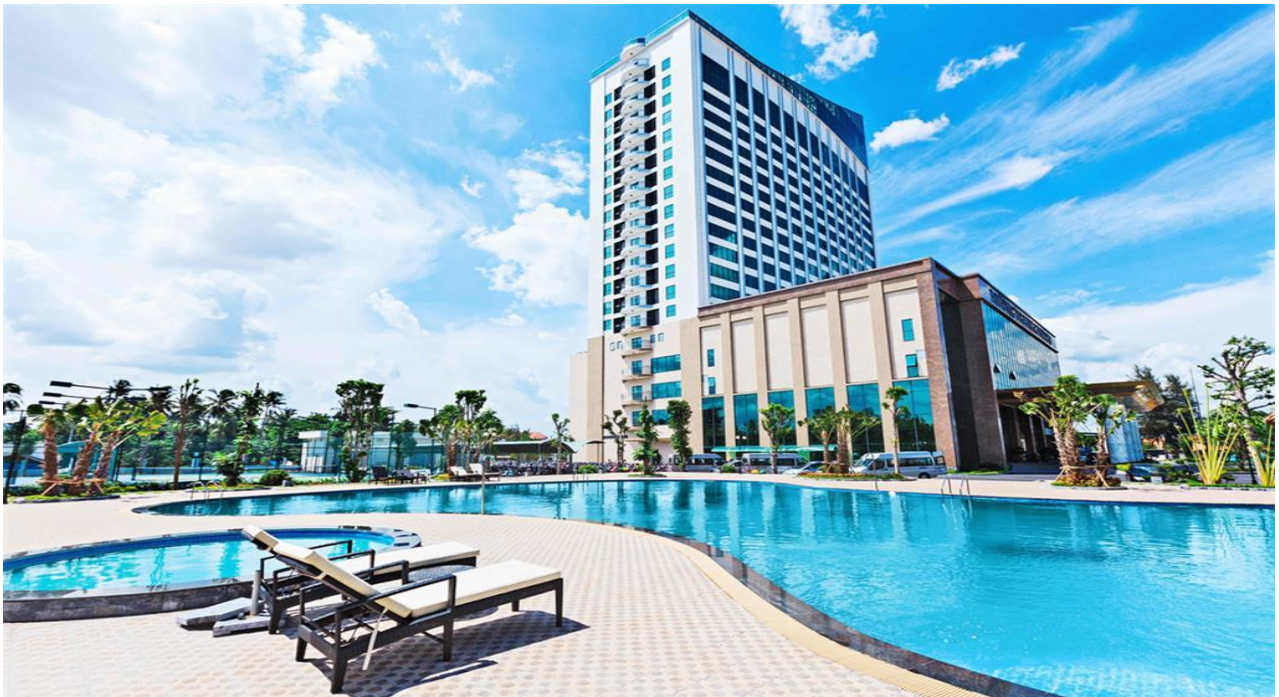
- Any last minute changes should be informed by the AUN Delegates and CTU
- Where you probably meet CTU pick-up staff



Hotel Information

Muong Thanh Luxury Can Tho Hotel

Address: Zone E1, CaiKhe Isle, CaiKhe ward, NinhKieu district, Can Tho
Tel: +84 292 3 688 888
Fax: +84 292 3 688 889
Website: www.luxurycanθο.muongthanh.com
Email: info@canθο.muongthanh.vn



Can Tho is the biggest city of the Mekong Delta. The name comes from "Cầm Thi Giang" - river of poems. The city is famous for its floating markets, delicious food, fresh fruits and the beauty of the Mekong delta.

The only luxury hotel in the centre of the Mekong Delta, the five star **Mường Thanh Luxury Can Tho Hotel** blends modern architecture with the natural beauty of the river.

Our 5 star **Mường Thanh Luxury Can Tho Hotel** is located on Cai Khe river islet, Ninh Kieu district. The hotel is just about 10 km away from Can Tho International Airport and 169 km from Ho Chi Minh city; therefore, as a regional hub, it is easy to get to **Mường Thanh Luxury Can Tho Hotel** from cities in the Mekong Delta as well as from countries in the Indochina region.

** Local time in Can Tho City is similar to Bangkok time, and it is 01 hour earlier than that in Singapore.*

Internet and Transportation

Internet Access

During your stay at Can Tho University, you will have access to the Internet with your laptop, smart phone or any other Internet enabled device. To use the WiFi, simply connect to the CTU navigations, namely NDH or DHCT and Accept and Continue and then Done.

Should you need help or have any further questions, please feel free to seek help from one of the organizers nearby.

The access to the Hotel wifi service is provided to you when you do the check-in procedure.

Transportation Means

A CTU bus will pick you up at the TSN international airport in HCM CITY and drive you all through about 170 kilometers southwestward to Can Tho City.

You will be transported between the Hotel and the campus venues for the assessment activities on a same bus or 2 cars. There are always CTU staff to escort you most of the time unless you request their absence.

The CTU bus and staff also serve you all the way back to the TSN international airport when the site-visit assessment has been completed.

General Assessment Agendas

Time	Activities + Venues	In-charge
Day 0 (21/5/2018): Airport pick-up and transport to Mường Thanh Luxury Hotel Cần Thơ (about 180km journey)		
CTU car; Pick-up staff (see the Pick-up information)		
Day 1 (22/5/2018)		
08.00	Pick-up at the hotel lobby Transport to CTU campus	CTU bus Mr. Trần Công Ấn (CoICT) Ms. Nguyễn Thị Lan Anh (CoE)
Opening ceremony		
08.30 – 09.00	<u>Activity</u> : Opening session <u>Venue</u> : Rector Hall – Campus II – CTU	Participants: 31 people -AUN Delegation: 05 -CTU: 26 (Rector Board members; CTU Board of Trustee; Dean of CoICT and Dean of CoE; Program Heads; Representatives of CTU colleges, schools, and offices; QMC)
08.30 – 08.35	Introduction	Master of ceremony
08.35 – 08.40	Opening remarks	CTU Rector (Prof. Hà Thanh Toàn)
08.40 – 08.45	Opening remarks	AUN Chief Assessor
08.45 – 08.55	Overview presentation on CTU	Assoc. Prof. Lê Việt Dũng
08.55 – 09.00	Exchange of tokens	Prof. Hà Thanh Toàn AUN Delegates
Working with the programs		
09.00 – 09.30	Transport to CoICT and CoE (02 cars) • CoICT: Meeting Room 1 • CoE: The College Meeting Room	Car 1: Mr. Trần Công Ấn (CoICT) Car 2: Ms. Nguyễn Thị Lan Anh (CoE)
	Break with refreshments	CoICT and CoE
09.30 – 09.45	<u>Activity</u> : Briefing on the college, the department in charge of the study program and the study program <u>Venue</u> : Meeting Room 1 (CoICT) and the College Meeting Room (CoE)	-CoICT: Dean (Dr. Nguyễn Hữu Hòa) and Program Head (Dr. Phạm Thế Phi) -CoE: Dean (Dr. Lê Khuong Ninh) and Program Head (Dr. Phan Anh Tú)
09.45 – 11.15	<u>Activity</u> : Working with the key staff (Department Head, Program Head, SAR Team) <u>Venue</u> : Meeting Room 1 (CoICT) and the College Meeting Room (CoE)	
11.15 – 12.15	Lunch (in the college foyers)	CoICT and CoE
Site-visits to facilities		
12.15 – 13.30	University facilities (CTU bus; pick-up at CoE first and then at CoICT): • Residential college • Dept. of Physical Education (Sports and	-Assessors -Program Heads -Interpreters -Leaders and staff of the visited places

Time	Activities + Venues	In-charge
	Competition facilities) <ul style="list-style-type: none"> • Learning Resource Center • Dept. of Academic Affairs • Dept. of Student Affairs 	-Mr. Đào Phong Lâm
13.30 – 14.00	College facilities (all in the college premises): <ul style="list-style-type: none"> • Library • Classrooms • Computer rooms • Quality Assurance Office • Sports areas 	-Assessors -Program Heads -Interpreters -Leaders and staff of the visited places
14.00 – 15.30	<u>Activity:</u> Working with Academic Staff <u>Venue:</u> Meeting Room 1 (CoICT) and the College Meeting Room (CoE)	(lists found in the Appendixes)
15.30 – 15.45	Break with refreshments	CoICT and CoE
15.45 – 17.00	<u>Activity:</u> Working with Support Staff <u>Venue:</u> Meeting Room 1 (CoICT) and the College Meeting Room (CoE)	(lists found in the Appendixes)
17.00	<i>Pick-up at CoE first and then at CoICT Transport to the Hotel</i>	CTU bus Mr. Trần Công Án (CoICT) Ms. Nguyễn Thị Lan Anh (CoE)
17.30 onwards	Dinner (free & easy)	Assessors
Day 2 (23/5/2018)		
08.00	<i>Pick-up at the hotel lobby Transport to CoE and then CoICT</i>	CTU bus Mr. Trần Công Án (CoICT) Ms. Nguyễn Thị Lan Anh (CoE)
Working with the programs		
08.30 – 10.00	<u>Activity:</u> Working with Students <u>Venue:</u> Meeting Room 1 (CoICT) and the College Meeting Room (CoE)	(lists found in the Appendixes)
10.00 – 10.15	Break with refreshments	CoICT and CoE
10.15 – 11.30	<u>Activity:</u> Working with Alumni <u>Venue:</u> Meeting Room 1 (CoICT) and the College Meeting Room (CoE)	(lists found in the Appendixes)
11.30 – 13.00	<u>Activity:</u> Working with Employers <u>Venue:</u> Meeting Room 1 (CoICT) and the College Meeting Room (CoE)	(lists found in the Appendixes)
13.00 – 14.00	Lunch (in the college foyers)	CoICT and CoE
14.00 – 16.00	<u>Activity:</u> Verification and preparation for the report on assessment findings <u>Venue:</u> Meeting Room 1 (CoICT) and the College Meeting Room (CoE)	-Assessors -Program Teams
16.00	<i>Pick-up at CoE first and then at CoICT Transport to the Hotel</i>	CTU bus Mr. Trần Công Án (CoICT) Ms. Nguyễn Thị Lan Anh (CoE)

Time	Activities + Venues	In-charge
17.00 onwards	Preparation for the report on assessment findings Dinner (free & easy)	Assessors
Day 3 (24/5/2018)		
08.30	<i>Pick-up at the hotel lobby Transport to CTU campus</i>	<i>CTU bus Mr. Trần Công Ân (CoICT) Ms. Nguyễn Thị Lan Anh (CoE)</i>
<i>Closing ceremony</i>		
09.00 – 11.30	<u>Activity</u> : Closing session <u>Venue</u> : Rector Hall – Campus II – CTU	Participants: the same as in the Opening ceremony
09.00 – 09.05	Introduction	Master of ceremony
09.05 – 11.00	Presentation of Preliminary Assessment Findings	Assessors
11.00 – 11.20	Closing remarks	CTU Rector (Prof. Hà Thanh Toàn)
11.20 – 11.30	Group photos	All participants
11.30 onwards	<i>Pick-up at the lobby of CTU admin Building; Transport to the Hotel; check-out; transport to Ho Chi Minh</i>	<i>CTU bus Mr. Trần Công Ân (CoICT) Ms. Nguyễn Thị Lan Anh (CoE)</i>
	<i>Lunch on the way</i>	
	<i>Transport to the Airport</i>	

The Site visit Venues

Opening and Closing Ceremony

Rectorate Meeting Hall

Floor 1, the Administrative Building – Campus 2 – Can Tho University



Facilities for Site-visits in CTU

- The Learning Resource Center (<http://www.lrc.ctu.edu.vn/>)
- The Residential College (<https://ssc.ctu.edu.vn/>)
- The Physical Education Department (<https://dpe.ctu.edu.vn/>)
- On-Campus departments (Dept of Academic Affairs and Student Affairs)
- And the facilities in the 02 colleges in charge of the 02 study programs

The Program sites and venues

College of Economics



The Meeting Room



The Program sites and venues

College of Information and Communication Technology



The Meeting Room



Program Contact Staff Information

The Information Technology Program

Airport pick up



Dr. Tran Cong An

Senior Lecturer
Deputy Head
Information Technology Department

tcan@cit.ctu.edu.vn

(+84 949 004 868)

An is currently the Deputy Head of IT department, CICT, CTU. He earned his Bachelor Degree in Computer Science at CTU in 2001 and become a lecturer at CTU from there. In 2007, he got the Master Degree (Hons) in Computer Science from Asian Institute of Technology (AIT), Thailand. In 2013, he received the Doctoral Degree in Computer Science from Massey University, New Zealand.

During his professional work at CTU, An also joined some extra activities beside his teaching work to accumulate his professional knowledge and experience. From 2001 to 2003, he do the part-time job as a team leader at Can Tho University Software Center. He also worked as a Associate Researcher at AIT and Massey University during the time he studied there. In 2017, he gained a great opportunity to connect with the Machine Learning community in Vietnam when he worked as a Visiting Researcher at Vietnamese Institute for Advanced Study in Mathematics for 2 months.

The Information Technology Program

Program Co-ordinator



Dr. Pham The Phi

Bachelor of Engineering in Information Technology Program Contact person

Senior Lecturer
Head of Department
College of Information and Communication Technology

ptphi@cit.ctu.edu.vn

(+84 919 458 799)

Pham The Phi is a senior lecturer and head of Information Technology Department at College of Information and Communication Technology. He received a BE in Informatics from Can Tho University in 1998, ME in Artificial Intelligence in 2007 and PhD in Computer Science in 2012 from the Katholieke Universiteit Leuven, Belgium. His research interests include multimedia and cross-lingual information retrieval.

The Information Technology Program

Interpreter



Dr. PHUONG HOANG YEN

Senior Lecturer
Vice Dean
School of Foreign Languages

phyen@ctu.edu.vn

Phuong Hoang Yen has been an English lecturer at Can Tho University since 2000. Her professional knowledge and experience have been accumulated from various activities that she has been involving in the past 18 years namely following higher education in KU Leuven – Belgium, doing research, teaching courses and supervising BA and MA theses and being head of several research projects. In addition, she also has opportunities to be a trainer of English teaching methodology and testing and assessment for high school teachers and lecturers in the Mekong Delta. She has been conducting studies and had publications on task-based language teaching, students' self-regulated learning strategies, testing and assessment, and teachers' research involvement.

The International Business Program

Airport pick up



M.Sc. NGUYEN THI LAN ANH

Lecturer
College of Economics

lananhnguyen@ctu.edu.vn

Ms.Anh is a lecturer at College of Economics since 2014. She is currently involved in conducting economics research and teaching a number of papers: international payment, financial management in Multinational Corporation and introduction to logistics. Before this role, she worked as a credit risk management specialist at Joint Stock Commercial Bank for Investment and Development of Vietnam (BIDV)– Can Tho Branch from 2007 to 2012, and was mainly responsible for risk analysis and proposal for credit policy offered to corporation clients. Ms. Anh holds a master’s degree in AgriCommerce from Massey University, New Zealand. In her spare time, she enjoys taking care of her energetic and bright twins with her husband.

The International Business Program

Program Co-ordinator



Dr Phan Anh Tu

Program Contact person
Head of department of International Business
College of Economics
patu@ctu.edu.vn

(+84 988 263 778)

Mr. Phan has started his professional career since 1999 in College of Economics, CTU. Since then, he holds a position as a full-time lecturer, a researcher specialized in various fields such as international trade, international economics, international business, international investment, SMEs, Start-up entrepreneurs, entrepreneurship, strategic management. He received a “cum-laude” Master degree of International Economics and Business and Ph.D degrees from Groningen University in the Netherlands in the period 2005-2012. He is a co-author of 5 books and 34 journal articles. His journals as been published on *Entrepreneurship Theory and Practice*, *European Management Review*, *Asian Academy of Management Journal*, *Economic studies and more*. Currently, he is a chair of department of International Business, College of Economics, CTU.

The International Business Program

Interpreter



Dr. NGUYEN THI PHUONG HONG

Lecturer

Secretary, Council of School of Foreign Languages
School of Foreign Languages

ntphong@ctu.edu.vn

Nguyen Thi Phuong Hong is a lecturer of English at Can Tho University. She has been with the university for 23 years, starting with being an assistant lecturer, a lecturer, head of the Translation/Interpretation Division of the Department, vice head of the Trade Union of the Department, Vice Chair, and then Chair of the Department of English Language and Culture (ended in April 2018). For the past five years, she has been actively involved in AUN self-assessment of the English Studies program and English Studies curriculum development. She also has had moderate experience with interpreting and translating. She earned her Master's degree in American Studies at Umass Boston in the United States in 2006 and her Doctoral degree in Applied Linguistics and TEFL at Groningen University in the Netherlands in 2013. Her research interests involve a dynamic usage-based approach to second language teaching, communicative language teaching, and curriculum design.

CTU Contact Staff (Logistics & Protocols)



M.Ed. Dao Phong Lam

(Tiger Dao)

Deputy Director
Quality Management Center

dplam@ctu.edu.vn

(+84 939 000 163)

Dao, currently the Deputy Director of the Quality Management Center of CTU, began his work in QA in 2013. Earlier than that, between 1996 and 2013, Dao was a full-time lecturer of English in CTU School of Education and then CTU School of Social Sciences and Humanity. Dao earned his Bachelor's Degree in English Educator Education from CTU in 1996 and Master's Degree of Education in Assessment, Measurement and Evaluation from the University of Western Australia in 2011. He functioned as AUN-QA CQO for CTU from 2013 to 2016 and has been CTU representative to AUN and AUN-QA agendas and events so far. He has also been an AUN assessor and MOET-QA accreditor. His QA experience has earned him the role of coordinator for the ComO QM Project (2015-2018) and technical advisor of the Steering Committee for BUILD-IT Programme (2016-2020) in CTU. His experience is also based on rich insights and knowledge built from development projects in various fields in the Mekong River Delta over the past decade in which he serves as a freelance interpreter.

The Nearby Restaurant for Local Enjoy



Selling points

- *Very good Vietnamese food by the river*
 - *Friendly staff and prompt service*
 - *Excellent menu, wonderful setting*
 - *Lovely dining at reasonable price*
 - *Relaxing and pleasant atmosphere*



Lua Nep (Sticky Rice) Restaurant is located on the bank of the Bassac River and is about 800 meters from Muong Thanh Can Tho Hotel. You are recommended to take scarf with you in case it gets colder in the evening.

APPENDIX 1: Lists of *Information Technology Stakeholders*

The Students (20)

No.	Full name	Unit	Email	Notes
1	Nguyễn Phan Hoàng Oanh	DI14V7A2	oanhb1401075@student.ctu.edu.vn	Year 4 (2014-2019)
2	Lê Nguyễn Thái Dương	DI14V7A2	duongb1401035@student.ctu.edu.vn	Year 4 (2014-2019)
3	Phan Chí Khang	DI14V7A2	khangb1401052@student.ctu.edu.vn	Year 4 (2014-2019)
4	Dương Lữ Điện	DI14V7A3	dienb1401133@student.ctu.edu.vn	Year 4 (2014-2019)
5	Phạm Quốc Khải	DI14V7A3	khaib1401149@student.ctu.edu.vn	Year 4 (2014-2019)
6	Huỳnh Đăng Khoa	DI15V7A1	khoab1507103@student.ctu.edu.vn	Year 3 (2015-2020)
7	Nguyễn Nhật Tín	DI15V7A2	tinb1507321@student.ctu.edu.vn	Year 3 (2015-2020)
8	Lương Gia Phúc	DI15V7A2	phucB1507291@student.ctu.edu.vn	Year 3 (2015-2020)
9	Nguyễn Thái Học	DI15V7A3	hocB1507366@student.ctu.edu.vn	Year 3 (2015-2020)
10	Trương Từ Vân	DI15V7A3	vanb1507413@student.ctu.edu.vn	Year 3 (2015-2020)
11	Nguyễn Thị Huyền Nhi	DI16V7A1	nhib1606827@student.ctu.edu.vn	Year 2 (2016-2021)
12	Phạm Hiếu Đạt	DI16V7A2	datB1606879@student.ctu.edu.vn	Year 2 (2016-2021)
13	Nguyễn Bảo Ngọc	DI16V7F1	ngocB1609833@student.ctu.edu.vn	Year 2 (2016-2021)
14	Bùi Xuân Huỳnh	DI16V7F2	huynhb1606894@student.ctu.edu.vn	Year 2 (2016-2021)
15	Huỳnh Thanh Nhã	DI17V7A1	nhab1706505@student.ctu.edu.vn	Year 1 (2017-2022)
16	Huỳnh Hoàng Ẩn	DI17V7A2	anb1706560@student.ctu.edu.vn	Year 1 (2017-2022)
17	Nguyễn Huỳnh Hương	DI17V7A3	huongB1706705@student.ctu.edu.vn	Year 1 (2017-2022)
18	Thi Ngọc Trí	DI17V7A4	trib1706884@student.ctu.edu.vn	Year 1 (2017-2022)
19	Phùng Dương Linh	DI17V7A5	linhb1706718@student.ctu.edu.vn	Year 1 (2017-2022)
20	Trần Huỳnh	DI17V7A6	huynhb1706590@student.ctu.edu.vn	Year 1 (2017-2022)

The Alumni (20)

No.	Full name	Place of work	Role	Email	Graduated
1	Lê Ngọc Quyền	FPT Software Company	Employee	Inquyen232@gmail.com	2014
2	Võ Văn Nhã	VNPT Cần Thơ	Employee	nhavv.cto@vnpt.vn	2014
3	Ngô Phước Thiện	Viettel Telecom Company	Employee	npthien630@gmail.com; thiennp2@viettel.com.vn	2014
4	Nguyễn Hoàng Phúc	FPT Software Company	Employee	hoangphuc.nguyen914@gmail.com	2015
5	Huỳnh Thị Diễm Trinh	People's Committee of Vi Thuy District	Officer	htdtrinh1107@gmail.com	2015
6	Nguyễn Hải Đăng	Dream Come True Co.,Ltd	Employee	haidangdt24@gmail.com	2015
7	Võ Thị Thanh Huyền	IVS Company	Employee	huyenvo161@gmail.com	2016
8	Phan Thị Bích Ngân	FPT Software Company	Employee	nganptb94@gmail.com	2016
9	Ngô Thu Thảo	VNPT Cần Thơ	Employee	ntthao9321@gmail.com	2016
10	Lê Kim Mến	IVS Company	Employee	kimmengt94@gmail.com	2016
11	Hà Ngọc Trân	Axon Active Company	Employee	hangoctranit@gmail.com	2017
12	Võ Lê Minh Trung	TMA Solutions Company	Employee	votrung017@gmail.com	2017
13	Nguyễn Ngọc Hiển	TMA Solutions Company	Employee	ngochien.hien95@gmail.com	2017
14	Trang Phương Trúc	IVS Company	Employee	trangtruc.ctc@gmail.com	2017
15	Đình Tấn Thông	Sutrix solutions Company	Employee	dtthong@gmail.com	2017
16	Nguyễn Văn Rươn	TMA Solutions Company	Employee	runsaruol@gmail.com	2018
17	Nguyễn Thanh Bình	DEK Technologies Vietnam	Employee		2018
18	Trần Lý Văn	CUSC-CTU	Employee	lyvamax2018@gmail.com	2018
19	Nguyễn Ngọc Nhị	Freelance	Employee	nguyenngocnhin2014@gmail.com	2018
20	Nguyễn Nhật Minh	Freelance	Employee	minhb1304989@gmail.com	2018

The Lecturers (20)

No.	Academic Title	Full name	Unit	Email	Notes
1	MA	Lê Thị Thúy Hương	School of Political Science, CTU	ltthuong@ctu.edu.vn	G
2	PhD	Nguyễn Thư Hương	School of Education, CTU	nthuong@ctu.edu.vn	G
3	MA	Trần Thị Thanh Quyên	School of Foreign Languages	thanhquyen@ctu.edu.vn	G
4	MSc	Nguyễn Đức Khoa	Dept. of Applied Informatics, CICT, CTU	duckhoa@ctu.edu.vn	G, F
5	MSc	Hồ Văn Tú	Dept. of Applied Informatics, CICT, CTU	hvtu@ctu.edu.vn	G, F
6	MSc	Võ Trí Thức	Dept. of Computer Science, CICT, CTU	vtthuc@cit.ctu.edu.vn	F
7	MSc	Trần Nguyễn Dương Chi	Dept. of Computer Science, CICT, CTU	tndchi@ctu.edu.vn	F
8	MSc	Nguyễn Bá Diệp	Dept. of Computer Science, CICT, CTU	nbdiep@cit.ctu.edu.vn	F
9	MSc	Phạm Xuân Hiền	Dept. of Computer Science, CICT, CTU	pxhien@cit.ctu.edu.vn	F
10	MSc	Nguyễn Hữu Vân Long	Dept. of Network, CICT, CTU	nhvlong@cit.ctu.edu.vn	F
11	MSc	Phan Phương Lan	Dept. of Software Engineering, CICT, CTU	pplan@cit.ctu.edu.vn	F
12	MSc	Võ Huỳnh Trâm	Dept. of Software Engineering, CICT, CTU	vhtram@cit.ctu.edu.vn	F
13	MSc	Phan Huy Cường	Dept. of Information system, CICT, CTU	phcuong@cit.ctu.edu.vn	F
14	PhD	Phạm Thị Ngọc Diễm	Dept. of Information system, CICT, CTU	ptndiem@cit.ctu.edu.vn	F, S
15	MSc	Phan Tấn Tài	Dept. of Information system, CICT, CTU	pttai@cit.ctu.edu.vn	F, S
16	MSc	Nguyễn Minh Khiêm	Dept. of Information system, CICT, CTU	nmkhiem@cit.ctu.edu.vn	F, S
17	Assoc. Prof.	Nguyễn Thái Nghe	Dept. of Information system, CICT, CTU	ntnghe@cit.ctu.edu.vn	F, S
18	MSc	Nguyễn Công Huy	Dept. of Network, CICT, CTU	nchuy@cit.ctu.edu.vn	F, S
19	MSc	Phạm Hữu Tài	Dept. of Network, CICT, CTU	phtai@cit.ctu.edu.vn	F, S
20	PhD	Phan Thượng Cang	Dept. of Network, CICT, CTU	ptcang@cit.ctu.edu.vn	F, S

Notes: G: General knowledge; F: Fundamental knowledge; S: Specialized knowledge

The Support Staff (12)

No.	Full name	Unit	Role	Tasks
1	Lê Thị Xuân An ltxan@ctu.edu.vn	Dept. of Research Affairs	Officer	<ul style="list-style-type: none"> - Manage intellectual property for CTU - Support CTU members with information related to academic research and copyright - Manage and maintain information related to research activities on the department website
2	Huỳnh Văn Tú vantu@ctu.edu.vn	Dept. of Academic Affairs	Officer	<ul style="list-style-type: none"> - Manage student grades - Manage student graduation - Department Webmaster
3	Võ Văn Mấy Năm vwmnam@ctu.edu.vn	Learning Resource Center	Officer	<ul style="list-style-type: none"> - Support students
4	Lê Thanh Sang ltsang@ctu.edu.vn	Information and Network Management Center	Officer	<ul style="list-style-type: none"> - Network manager
5	Đặng Bích Tuyên dbtuyen@ctu.edu.vn	Dept. of Student Assistance	Officer	<ul style="list-style-type: none"> - Manage student scholarships and financial aid - Monitor academic counseling activities and training mark - Counsel and instruct students on college procedures and processes
6	Phạm Thị Thu Trang ptttrang@ctu.edu.vn	Dept. of Financial Affairs	Officer	<ul style="list-style-type: none"> - Consolidate documents; periodical financial statements; - Monitor and implement payment of distance education tuition fees; -
7	Trần Minh Tân tmtan@ctu.edu.vn	CICT	Officer	<ul style="list-style-type: none"> - Post-graduate affairs and - Website administration of CICT
8	Đinh Lâm Mai Chi dlmchi@cit.ctu.edu.vn	CICT	Officer	<ul style="list-style-type: none"> - Financial and project management
9	Bùi Minh Quân bmquan@cit.ctu.edu.vn	CICT	Officer	<ul style="list-style-type: none"> - Manage and maintain equipment in laboratory
10	Trần Cao Trị tctri@cit.ctu.edu.vn	CICT	Laboratory staff	<ul style="list-style-type: none"> - Manage and maintain equipment in laboratory
11	Phạm Thị Trúc Phương pttphuong@cit.ctu.edn.vn	CICT	Laboratory staff	<ul style="list-style-type: none"> - Manage and maintain equipment in laboratory
12	Lưu Thị Trúc Tâm littam@cit.ctu.edu.vn	CICT	Faculty librarian	<ul style="list-style-type: none"> - Manage library resources - Assist readers to use library resources

The Employers (20)

No.	Full name	Unit	Role	Email	Alumni
1	Bùi Quốc Thái	TMA Solutions Company	Director	bqthai@tma.com.vn	Yes
2	Trần Minh Hùng	FPT Software Company	Director	hungtm13@fsoft.com.vn	Yes
3	Đoàn Thị Cẩm Hương	VNPT Can Tho	Human resources manager	huongdtc.cto@vnpt.vn	No
4	Nguyễn Văn Thái	VNPT Tien Giang	Director	nvthai.tgg@vnpt.vn	No
5	Lê Phi Cơ	DEK Technologies Company	Line Manager		Yes
6	Nguyễn Hoàng Thuận	College of Information Technology, Can Tho University of Technology	Head of Dept. of Software Engineering	nhthuan@ctu.edu.vn	No
7	Nguyễn Trường Giang	Viettel Telecom Company	Director	giang.metfone@gmail.com	No
8	Văn Thị Xuân Hồng	CanTho University Software Center – CUSC	Deputy Manager	vtxhong@ctu.edu.vn	Yes
9	Nguyễn Thái Ân	IVS Company	Project Leader	ntan@indivisys.jp	No
10	Nguyễn Trần Thanh Thảo	Deltasoft Company	Vice Director	ntthanhthao@deltasoft.co.jp	Yes
11	Nguyễn Thị Thu Khoa	Dept. of Information & Communications of Can Tho City	Deputy Head of General Administrative Office	tienphuc@cantho.gov.vn	No
12	Nguyễn Minh Sang	Dept. of Information & Communications of Tien Giang City	Director	nguyenminhsang@tiengiang.gov.vn	No
13	Võ Hoàng Tú	Can Tho Technical Economic College	Head of Division	vhtu@ctec.edu.vn	No
14	Trịnh Nguyễn Hoàng Ý	Ca Mau Community College	Head of Department of Administration	tnhy.d61@moet.edu.vn	No
15	Lê Công Giang	Axon Active Company	Head of Research Division	giang.le@axonactive.com	Yes
16	ViVian Tran	BE company	Human resources manager	vivian.tran@beyondedge.com.sg	No
17	Nguyễn Hồng Phong	Can Tho Police Department	Head of Dept. of Telecommunications	nhpk15@gmail.com	No
18	Vũ Hải Đông	Mobiphone Company	Head of Dept. of Network Administration	dong.vuhai@mobifone.vn	No
19	Trần Văn Nhuộm	Tây Đô University	Officer	tvnhuom@tdu.edu.vn	No
20	Trần Thị Bích Phượng	Can Tho University of Medicine and Pharmacy	Head of Dept. of Information Technology	ttbphuong@ctump.edu.vn	No

APPENDIX 2: Lists of *International Business Stakeholders*

The Students (20)

N ^o	Name	Class	Year	E-mail
1	Lê Thị Mỹ Linh	KDQT1K43	1	linhb1707604@student.ctu.edu.vn
2	Trần Thị Thi Thơ	KDQT1K43	1	thob1707637@student.ctu.edu.vn
3	Nguyễn Thị Thúy Kiều	KDQT1K43	1	kieub1707601@student.ctu.edu.vn
4	Hồ Ngọc Cẩm	KDQT2K43	1	camb1707658@student.ctu.edu.vn
5	Nguyễn Thị Ánh Nhiên	KDQT2K43	1	nhiemb1707692@student.ctu.edu.vn
6	Huỳnh Song Anh Tú	KDQT K42 CLC	2	tuB1607591@student.ctu.edu.vn
7	Trần Lâm Minh Mẫn	KDQT K42 CLC	2	manB1607744@student.ctu.edu.vn
8	Lý Thị Bảo Khang	KDQT K42	2	khangb1607737@student.ctu.edu.vn
9	Trần Phạm Tuyết Ngân	KDQT K42 CLC	2	nganb1607670@student.ctu.edu.vn
10	Nguyễn Thị Trúc Phương	KDQT K42	2	phuongB1607760@student.ctu.edu
11	Ngô Minh Đạt	KDQT2 K41	3	datb1507942@student.ctu.edu.vn
12	Quách Kiến An	KDQT2 K41	3	anb1507867@student.ctu.edu.vn
13	Nguyễn Kiều Hải Anh	KDQT1K41	3	anhb1507870@student.ctu.edu.vn
14	Nguyễn Ngọc Minh Thư	KDQTK41	3	thub1507984@student.ctu.edu.vn
15	Huỳnh Tuấn Anh	KDQT1 K41	3	anhb1507868@student.ctu.edu.vn
16	Trần Thị Trúc Quỳnh	KDQT K40	4	quynhb1402281@student.ctu.edu.vn
17	Trần Thị Thu Định	KDQT K40	4	dinhb1402311@student.ctu.edu.vn
18	Trịnh Gia Ngân	KDQT K40	4	nganb1402271@student.ctu.edu.vn
19	Nguyễn Chí Tây	KDQT K40	4	tayb1402283@student.ctu.edu.vn
20	Nguyễn Thị Lan Chi	KDQT K40	4	chib1402251@student.ctu.edu.vn

The Alumni (20)

N ^o	Name	Work place	Graduation year	E-mail/Mobile
1	Nguyễn Huy Hoàng	Vinamilk	2014	0939702725
2	Bào Minh Hồng Diệu	Hậu Giang Pharmacy J.S.C.	2015	0919644689
3	Nguyễn Thị Hồng Nhung	Eximbank	2015	0939967448
4	Bùi Thị Thảo Nhi	J&T express VN	2015	0939676159
5	Huỳnh Đình Tuấn	Agmex	2015	
6	Nguyễn Thị Linh Trang	SEIWA KAIUN Company	2016	01215200009
7	Trương Thị Minh Thùy	Freelancer	2016	0936446200
8	Phan Thị Lệ Hằng	Vinacam Agriculture Produce J.S.C.	2016	01222879144
9	Huỳnh Vũ Linh	Chailease International Leasing Company	2017	0909450540
10	Nguyễn Minh Tuyền	FPT J.S.C.	2017	0989975450
11	Phan Thanh Khiết	Techcombank	2017	0931073757
12	Nguyễn Huỳnh Minh Thư	VP Bank	2017	01655775077
13	Trương Thị Thanh Thảo	Cổ Chiên Aquaculture J.S.C.	2017	0949960123
14	Lưu Xuân Được	Tiên Phong Bank	2017	01672266711
15	Triệu Bửu Trâm	Alphabet Language Center	2018	01698939839
16	Trần Phương Phi Yến	Cát Lái Port	2018	0939213354
17	Huỳnh Văn Lo	Nestle Company	2018	-
18	Hoàng Phi Hiếu	Nestle Company	2018	01697018907
19	Nguyễn Trần Đông Nhi	Thái Minh Company	2018	0943670847
20	Võ Phương Toàn	Military Bank	2018	0965195976

The Lecturers (20)

N ^o	Name	Unit	Email
1	Nguyễn Ngọc Cẩn	School of Political Science	nncan@ctu.edu.vn
2	Lê Xuân Mai	School of Foreign Languages	lxmai@ctu.edu.vn
3	Phan Thị Ngọc Khuê	Dept. of International Business, CoE	ptnkhuyen@ctu.edu.vn
4	Trương Khánh Vĩnh Xuyên	Dept. of International Business, CoE	tkvxuyen@ctu.edu.vn
5	Hoàng Thị Hồng Lộc	Dept. of Tourism and Hospitality Management	hthloc@ctu.edu.vn
6	Hồ Lê Thu Trang	Dept. of Tourism and Hospitality Management, CoE	hltrang@ctu.edu.vn
7	Võ Hồng Phương	Dept. of Tourism and Hospitality Management, CoE	vhphuong@ctu.edu.vn
8	Lê Bình Minh	Dept. of Economics, CoE	lbminh@ctu.edu.vn
9	Trần Thy Linh Giang	Dept. of Economics, CoE	ttlgiang@ctu.edu.vn
10	Nguyễn Tuấn Kiệt	Dept. of Economics, CoE	ntkiet@ctu.edu.vn
11	La Nguyễn Thùy Dung	Department of Marketing	lntdung@ctu.edu.vn
12	Huỳnh Nhật Phương	Department of Marketing	hnphuong@ctu.edu.vn
13	Ngô Mỹ Trân	Dept. of Business Administration, CoE	nmtran@ctu.edu.vn
14	Nguyễn Phạm Thanh Nam	Dept. of Business Administration, CoE	nptnam@ctu.edu.vn
15	Tống Yên Đan	Dept. of Environmental and Resource Economics, CoE	tydan@ctu.edu.vn
16	Ngô Thị Thanh Trúc	Dept. of Environmental and Resource Economics, CoE	ntttruc@ctu.edu.vn
17	Mai Lê Trúc Liên	Dept. of Finance and Banking, CoE	mltlien@ctu.edu.vn
18	Thái Văn Đại	Dept. of Finance and Banking, CoE	tvdai@ctu.edu.vn
19	Lê Tín	Dept. of Accounting and Auditing, CoE	ltin@ctu.edu.vn
20	Nguyễn Tấn Tài	Dept. of Accounting and Auditing, CoE	nttai@ctu.edu.vn

The Support Staff (11)

N ^o	Name	Unit	Role	Email
1	Nguyễn Phương Thảo	Dept. of Scientific Research Affairs	Staff	npthao@ctu.edu.vn
2	Trần Hữu Phước	Dept. of Academic Affairs	Staff	thphuoc@ctu.edu.vn
3	Nguyễn Đăng Khoa	Learning Resource Center	Staff	ndkhoa@ctu.edu.vn
4	Cao Thanh Tuấn	Information and Network Management Center	Staff	cttuan@ctu.edu.vn
5	Nguyễn Thị Phương Thảo	Dept. of Student Assistance	Staff	ntpthao@ctu.edu.vn
6	Trần Nam Hải	Dept. of Financial affairs	Staff	tnhai@ctu.edu.vn
7	Lê Kim Thanh	Office of CoE	Chief	lkthanh@ctu.edu.vn
8	Lê Thị Ngọc Vân	Office of CoE	Officer	ltnvan@cit.ctu.edu.vn
9	Trương Thị Ánh Vân	Office of CoE	Officer	ttavan@cit.ctu.edu.vn
10	Trương Kim Cương	Office of CoE	Officer	
11	Nguyễn Thị Kim Phượng	Office of CoE	Librarian	ntkphuong@ctu.edu.vn

The Employers (17)

N ^o	Name	Company	Position	E-mail/Mobile
1	Phan Nhật Thanh	Thái Minh J.S.C.	Director	909295703
2	Lý Lệ Lan	Chailease Company	Chief Brand Representative Officer	905520549
3	Kiều Thu Hà	Ngọc Đồng L.t.d.	Accounting Manager	918931515
4	Võ Minh Phú (alumni)	Military Bank	Director	983899345
5	Nguyễn Nhật Quang (alumni)	Uniliver	Sales manager	0939138719
6	Nguyễn Sơn Hải Thức	Seafarm	Director	913135516
7	Lê Chí Hiếu (alumni)	ABBank	Manager	909991297
8	Nguyễn Hoàng Phương	Vinatrans J.S.C.	Director	918280473
9	Nguyễn Khánh Tùng	Cần Thơ Promotion Center	Director	938383858
10	Châu Minh Bảo (alumni)	HCM Development Bank	Director	944299494
11	Nguyễn Văn Tình (alumni)	Phương Đông Company	Import-export manager	907469673
12	Nguyễn Mỹ Thuận	Can Tho Business Association	Vice Chair	917234295
13	Phạm Tiến Hoài	Tiến Thịnh Food	Director	938135678
14	Trương Thị Hoàng Diễm	Hong Quyen Trade Services and Import-Export Company Limited	Director	913196907
15	Trương Thiện Đức	Nestle	Senior ASM	
16	Nguyễn Minh Thông	CanTho Customs	Former Deputy Chief	0913870207
17	Đình Vũ Phong	CanTho Customs	Deputy Chief	0918008233

APPENDIX 3: Lists of Observers

From Thai Nguyen University

NAMES	PLACE OF WORK	The observed programs	Contact information
Mr Dương Văn Thảo	Head of Office of Advanced Study Programs	<i>International Business</i>	duongvanthao@tuaf.edu.vn
Ms Trần Thị Thanh Tâm	Deputy Head of Office of Quality Assurance and Testing	<i>International Business</i>	tranthithanhtam@tuaf.edu.vn
Ms Vũ Thị Thanh Thủy	Dean of School of Natural Resource Management	<i>Information Technology</i>	vuthithanhthuy@tuaf.edu.vn
Ms Phan Thị Hồng Phúc	Dean of School of Animal husbandry and Veterinary medicine	<i>Information Technology</i>	phanthihongphuc@tuaf.edu.vn

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