



**CANTHO UNIVERSITY**  
**QUALITY ASSURANCE AND TESTING CENTER**

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## QUESTIONNAIRE FOR FEEDBACKS FROM EMPLOYERS ON THE PROGRAMME

To enhance the quality of education and training practices by Can Tho University (CTU), you are invited to inform CTU of your satisfaction on the programmes that CTU has offered to the people who are now employees in your business.

Levels of satisfaction:

① – Extremely unsatisfied; ② – Unsatisfied; ③ – Satisfied; ④ – Extremely satisfied

### A. General Information:

- Full Name: .....
- Name of business: .....
- Address of business: .....
- Email: ..... - Contact Phone number: .....
- Major of study/Programme of the employees: .....

### B. Questions for Feedbacks:

No	Contents	Levels of Satisfaction			
1.	You have seen the information about the programme of your employees offered by CTU from websites, leaflets... <i>(if you select "Yes", please go on with question 2; otherwise, skip question 2 and start from question 3)</i>	Yes			<input type="checkbox"/>
		No			<input type="checkbox"/>
2.	You are satisfied with the amount of information about the programme of your employees provided by CTU.	1	2	3	4
3.	You are satisfied with the programmes related to your business offered by CTU.	1	2	3	4
4.	You are satisfied with the subject matter capacity of your employees who have been trained by CTU.	1	2	3	4
5.	You are satisfied with the foreign language capacity of your employees who have been trained by CTU.	1	2	3	4
6.	You are satisfied with the informatics capacity of your employees who have been trained by CTU.	1	2	3	4
7.	You are satisfied with the communication skills of your employees who have been trained by CTU.	1	2	3	4
8.	You are satisfied with the problem-solving skills of your employees who have been trained by CTU.	1	2	3	4
9.	You are satisfied with the self-discipline and eagerness to learn of your employees who have been trained by CTU.	1	2	3	4
10.	In general, you are satisfied with the quality of education and training practices by CTU.	1	2	3	4
11.	You are satisfied with employer contact and engagement activities by CTU.	Yes			<input type="checkbox"/>
		No			<input type="checkbox"/>

12.	If requested, are you willing to involve in CTU image promotion activities?	Yes No	<input type="checkbox"/> <input type="checkbox"/>
13.	Are you willing to participate in admission and job consultancy activities organized by CTU?	Yes No	<input type="checkbox"/> <input type="checkbox"/>
14.	Has CTU consulted your ideas on the development and innovation of the programmes?	Yes No	<input type="checkbox"/> <input type="checkbox"/>
15.	Has CTU informed you that CTU uses your feedbacks in the development and innovation of the programmes?	Yes No	<input type="checkbox"/> <input type="checkbox"/>
16.	If invited, are you willing to involve in the development and innovation of the programmes?	Yes No	<input type="checkbox"/> <input type="checkbox"/>

*CTU extends great thanks to you for your feedbacks!*