



**CANTHO UNIVERSITY**  
**QUALITY ASSURANCE AND TESTING CENTER**

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**QUESTIONNAIRE FOR FEEDBACKS FROM STUDENTS ON  
 SUPPORT SERVICES BY THE UNIVERSITY**

To enhance the quality of support services related to the training and education practices by Can Tho University (CTU), you are invited to select the numbers that show your level of satisfaction on the relevant services and activities:

Levels of satisfaction:

① – Extremely unsatisfied; ② – Unsatisfied; ③ – Satisfied; ④ – Extremely satisfied

**A. General Information:**

- Full Name: .....
- Student ID number: .....
- Major of Study ..... Cohort: .....
- Contact Phone Number: .....
- Email: .....

**B. Questions for Feedbacks:**

No	Activities and Services for Feedbacks	Levels of Satisfaction			
		1	2	3	4
1	You are satisfied with CTU's management on the studying process.	1	2	3	4
2	You are satisfied with the facilities and equipment.	1	2	3	4
3	You are satisfied with the library services.	1	2	3	4
4	You are satisfied with the dormitory systems.	1	2	3	4
5	You are satisfied with the job consultancy services.	1	2	3	4
6	You are satisfied with the mental and psychological consultancy.	1	2	3	4
7	You are satisfied with the health care services.	1	2	3	4
8	You are satisfied with sport and recreation activities.	1	2	3	4
9	You are satisfied with the efforts by CTU in creating a safe study environment.	1	2	3	4
10	Your overall level of satisfaction on the activities and services listed above.	1	2	3	4

*CTU extends great thanks to you for your feedbacks!*